

## RF500

Applications include catering, foodservice, food manufacture, pharmaceutical healthcare, warehousing and retail.



Warehousing



Retail

## Case History 1

**Customer:** A Healthcare Trust



**Requirement:** To upgrade existing temperature monitoring methods.

Previous methods relied on a combination of equipment displays, data loggers, chart recorders and manual recording which, in terms of remote blood banks alone, was taking a member of staff 2 hours per day.

The new system needed to be fully automatic, capable of operating 24 hours per day, 365 days per year

across four hospital sites with six pathology labs, eight blood banks and a total of 180 monitoring points.

**Solution:** An RF500 system with 14 Gateway units has fulfilled all the customer's requirements. It allows data from all locations to be viewed locally and remotely by different people within the trust and includes an email alarm system for each separate Gateway, as well as visible alarms on each transmitter.

Monitoring points range from -80°C freezers, fridges, cold rooms and incubators, and the system provides almost permanent mapping for super-critical areas such as blood fridges. The robust RF signal has proved effective with no loss of data even across large busy labs fitted with state-of-the-art electronic equipment.

### Benefits:

- Compliance with MHRA and CPA requirements
- Peace of mind because all areas are alarmed
- No more manual readings, so no human error
- All data available to key people from their own office
- Choice of alarm methods for notification day or night

## Case History 2

**Customer:** Food Manufacturer (Sauces)



**Requirement:** The company needed to be able to prove to the British Retail Consortium (BRC) that its cooking cycles had been completed correctly.

Historically, this was done by manually recording temperatures from chart recorders or other devices

and maintaining written records. The company also wanted to monitor temperatures in their chilled storage warehouse.

**Solution:** The RF500 system supplied can be programmed to provide independently variable logging rates for each individual transmitter, in line with the task being carried out. The single coordinated system has answered all the customer's needs, including compliance with the company's criteria which required 100% reliability in terms of logging rates and accuracy. The customer is also satisfied that all the data captured will stand up to scrutiny.

### Benefits:

- The ability to show that products have been cooked in accordance with customer's instructions
- Meets all data requirements for BRC auditing
- Automated and consistent record-keeping with little risk of human error

## Technical specifications

| RF500A Gateway         |  | Power Sources             | RF500A and RF500AP: AC power adaptor, rechargeable NiMH battery<br>RF500AP only: Power over Ethernet (PoE) capability. Compliant to IEEE 802.3af |
|------------------------|--|---------------------------|--|
| Number of Channels     | Up to 256  | Clock Accuracy            | 4ppm (2 minutes per year)  |
| Number of Transmitters | Up to 64   | Relay Outputs (SW1 & SW2) | Two individual 2.5mm jack sockets.<br>Contacts: 24Vdc 500mA maximum  |
| Storage Capacity       | Up to 10 years' storage  | Power Consumption         | 12W typical  |
| RF Frequency           | 2.4 GHz using IEEE 802.15.4  | Dimensions                | L 225mm x W 150mm x D 40mm   |
| Battery Life           | 1 hour   | Weight                    | 1.3Kg  |
| Operating Conditions   |  |                           |  |
| Temperature            | 0°C to +40°C / +32°F to + 104°F  |                           |  |
| Humidity               | 10-90% RH non-condensing   |                           |  |
| Power Adaptor          | 100-240VAC 310mA 50/60Hz   |                           |  |
| Battery Backup         | 4.3Ah Ni-Mh Rechargeable Battery.<br>Running time approximately 1 hour |                           |  |

| Transmitters – RF512, RF513, RF515 and RF516                    |   | Volts/Milliamps                       |   |
|---|---|---------------------------------------|---|
| Temperature Measurement Range                                   |   | 0-10V                                 | 1mV   |
| Internal Thermistor Sensor – RF512, RF516                       | -30°C to +70°C/-22°F to +158°F          | 0-1V                                  | 0.1mV   |
| Integral Thermistor Sensor – RF513                              | -30°C to +70°C/-22°F to +158°F          | 4-20mA                                | 1µA   |
| External Sensor   | -40°C to +125°C/-40°F to +257°F         | Storage Temperature                   | -40°C to +85°C / -40°F to +185°F  |
| External Pt100 Sensor   | -200°C to +400°C/-328°F +750°F          | RF Frequency                          | 2.4GHz using IEEE 802.15.4  |
| Humidity Measurement Range                                      | 10 to 90% RH                            | Standard Antenna                      | External, removable, omni-directional with pivot.<br>Length: 90mm from pivot. |
| System Accuracy with Standard Sensors                           |   | High-Gain Antenna (optional)          | Length: 235mm from pivot.   |
| Temperature   |   | Radio Range*                          | Typically 50 metres indoors   |
| External Thermistor -20°C to +70°C                              | ±0.5°C/ ±0.9°F                          | Clock Accuracy**                      | 20ppm (1 minute/month) at 25°C/ 77°F  |
| External Thermistor – full range                                | ±1°C/ ±2°F                              | Logging Memory                        | 32000 records   |
| Internal Thermistor -20°C to +70°C                              | ±0.5°/ ±1.0°F                           | Logging Frequency                     | Programmable between 1 minute and 60 minutes                                  |
| External Pt100 – over 50°C range between two calibration points | ±0.1°C/ ±0.2°F (system including probe) | Monitoring Frequency                  | 1 minute  |
| Pt100 – full range  | ±0.05°C/ ±0.1°F plus probe              | LEDs                                  | Red – Warning<br>Green – External Power                                       |
| Humidity  |   | Case Material                         | Over-moulded food safe clear Polycarbonate with BioCote® antimicrobial        |
| 10-90% RH   | ±3%                                     | Environmental Protection Transmitters | Case enclosure designed to meet IP67 BS6059                                   |
| Volts/Milliamps at 23°C   | 0.3% of reading                         | Battery Type                          | Replaceable Lithium 'C' Cell<br>Saft LSH14 Light (Part No RFBATT)             |
| Pt100 Connection Type   | 4-wire                                  | Battery Life***                       | 1 year  |
| Pt100 Sensor Drive Current                                      | 400µA Nominal                           | Dimensions                            | L 170mm x W 83mm x D 34mm   |
| Resolution  |   | Weight                                | 200g  |
| Temperature   |   |                                       |   |
| Thermistor  | 0.1°C/ 0.2°F                            |                                       |   |
| Pt100   | 0.015°C/ 0.03°F                         |                                       |   |
| Door Sensor   | 7.5 seconds                             |                                       |   |
| Humidity  |   |                                       |   |
| 10 to 90% RH  | ±0.1%                                   |                                       |   |

\* Internal RF range cannot be guaranteed as it varies from building to building.  
Requirement for all hardware is always determined on site by a physical survey.

### BIOCOTE

Selected Comark thermometers, probes and data loggers have an advanced BioCote® antimicrobial impregnated into the instrument cases and probe handles. This inhibits the growth of harmful organisms and is becoming accepted with HACCP and due diligence procedures as an important extra level of defence against cross contamination.



For further details visit the BioCote® website [www.biocote.com](http://www.biocote.com)

Distributed by:

\*\*Transmitters will synchronise their clocks with the Gateway at midnight.

\*\*\*When used at 23°C room temperature and radio rate of 15 minutes.  
Battery life is up to 3 years with a heavy duty battery. Contact Comark for details.

### WARRANTY

All Comark instruments have a minimum one year warranty unless otherwise stated. The warranty period for temperature probes is for six months and all other probes and electrodes are unwarranted because the conditions of use are beyond our control.

The Comark warranty covers manufacturing defects and component failures on all products returned to Comark premises and applies worldwide. The warranty does not affect your statutory rights. In line with our policy of continuous development we reserve the right to alter any product specifications without notice.

All products are covered by our Quality Management System which is compliant with BS EN ISO 9001:2008 for the design, manufacture, supply, service, repair and recalibration of electronic measuring instruments and equipment.

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ISO 9001  
CERTIFICATE No. FM29700



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For more information click on

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## RF500 Wireless Monitoring

Exceptional data integrity. Complete peace of mind.



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## RF500

Provides effortless 24/7 monitoring of temperature, humidity door events and other parameters.



### Key benefits include:

- Accurate records without compromise
- Secure multi-user access to data via the internet at any time
- Alarm notification via email, phone or SMS
- Transmitters that are waterproof and accurate, and have a long battery life
- Compliance with legislative and regulatory requirements
- Plus, it's easy to install, use and maintain

The system achieves unprecedented levels of efficiency and reliability through its use of the latest low-power RF technology with built-in mesh networking, and transmitters with bi-directional communications.

### The RF500 System

The RF500 Wireless Monitoring System is an accurate, reliable and flexible method of collecting real-time temperature, humidity and door event data.

It uses a network of remote sensors and probes to collect and transmit information to a Gateway unit which manages the system and collects and stores the data. The result is efficient and versatile round-the-clock monitoring for just about any industry.

Advanced features include:

**ADR** – Automatic Data Retrieval. In the event of a power failure, data is stored in the RF500 transmitter then automatically transmitted to the Gateway as soon as the network is restored, so no data is lost.

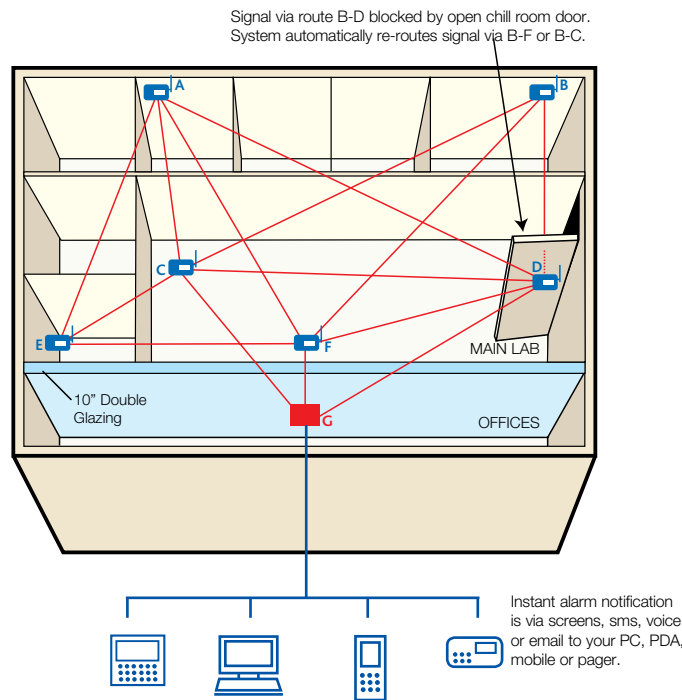
**Mesh Network** – established through powered transmitters. This enables the system to automatically adjust to any changes in the environment, rerouting signals as required to ensure that the data is always returned to the Gateway.

Manual checks on temperature and humidity are a thing of the past. The RF500 does it automatically, reducing labour costs, eliminating errors and ensuring complete records are maintained in accordance with regulatory requirements.

In the event of readings falling outside pre-set limits, alarm notification via screens, SMS\*, email or voice allows immediate corrective action to be taken. This can make all the difference in terms of saving your product and protecting your reputation.

The RF500 answers market demands for a quick, reliable system which is easy to understand and operate but can just as easily be reconfigured or expanded in line with changing needs.

\* Third party service provider required.



The above schematic shows how, in the event of signals being blocked by shifting stock, open doors or parked vehicles, RF500 transmitters automatically seek an alternative route.



Audit trail provides visibility of actions, times and users

The screenshot shows the 'Audit Trail for 13 Aug' in the RF500 software. It is a table with columns for Time, Action, User, and Comments. The table lists various system events such as logins, system calls, and manual backups, along with the user who performed each action.

| Time         | Action      | User   | Comments                                       |
|--------------|-------------|--------|--|
| 13 Aug 10:17 | Login       | comark |  |
| 13 Aug 10:03 | Login       | comark |  |
| 13 Aug 10:42 | Login       | mark s |  |
| 13 Aug 09:36 | Login       | mark s |  |
| 13 Aug 08:57 | System Call | System | Automatic backup in progress                   |
| 13 Aug 08:29 | System Call | System | Manual backup service                          |
| 13 Aug 08:29 | System Call | System | No automatic backup in progress                |
| 13 Aug 08:38 | System Call | System | Gateway switch on from abnormal shutdown event |

Login password protected

### Applications

The RF500 system is suitable for use in any industry where specific temperature or humidity levels need to be maintained and monitored so products are stored and systems are operated at optimum levels for safety and energy efficiency.

### Ideal for monitoring:

- Fridges and freezers
- Coolers, chillers and cold stores
- Warehousing, distribution and transport
- Storage areas for drugs or vaccines
- Incubators and test chambers
- Perishable goods such as blood products and costly test reagents

### Practical functionality allows you to:

- Stop and start logging
- View or program tasks
- View data as graphs or tables and toggle between the two
- View events for a selected day
- Super User function allows multi-Gateway visibility from one screen.

Export function allows the user to define an automated download of the whole system data via a Comma Separated Values (CSV) Report. Data from individual transmitters can be exported to CSV File as required.

Mean Kinetic Temperature values can be calculated for critical areas such as drug and vaccine storage.

## RF500

Market leading data integrity. No awkward gaps in your records.



Pharmaceutical

Food manufacturer

### Alarms include:

- Notification via screens, email, SMS\* or voice, with the ability to select which personnel are notified in line with work rotas.
- Alarm delay option – system will not indicate out of range status until the temperature has been out of range for a set period of time, ideal for defrost cycles and restocking.
- Dynamic alarms selectable by time, allowing more than one alarm level for a single sensor. Typical uses are cycling incubators or long defrost cycles.

\* Third party service provider required.

### Transmitters

Transmitters are waterproof and include an LCD for instant data display and an LED for local alarm indication. Four models cover every temperature and humidity requirement and each incorporates advanced RF technology to maximise range and satisfy the highest levels of data integrity.

**RF512** has an integral temperature sensor plus connectors for two external thermistor probes and an external door sensor.

**RF513** has integral temperature and humidity sensors and a connector for an external door sensor.

**RF515** can be connected to a control loop and programmed to measure an extensive range of parameters such as pressure, gas, flow, level, dissolved oxygen, CO<sub>2</sub> and many more.

**RF516** is a precision temperature transmitter with an integral temperature sensor plus connectors for one external PT100 probe and an external door sensor.

### Other common features include:

- Low battery indicator on the transmitter and via the web-view
- Probe faults transmitted and shown in the web-view
- Choice of 1 year battery or mains power for RF512, RF513 and RF516

### Accessories

Accessories include single and duplex penetration and air probes, door event sensors and siren/klixon for alarms. Please contact the Comark Sales Office or your Comark representative for full details.



- Large LCD allows local view of temperature, RH (RF513), and door opening information plus alarms and RF status
- LEDs for active/alarm indication
- High gain antenna
- Selectable scales °C or °F, %RH or DP (RF513)
- Compact size waterproof case with BioCote® antimicrobial surface protection.
- Secure Lumberg connector for probes
- Door event sensor
- AC/Mains power connector

RF500 - Exceptional data integrity. Complete peace of mind